



Dear Vacationer,

Our office has worked diligently with the rental property homeowners and cleaners to make sure our guests' check-in process is as safe and seamless as possible. With your check in, you've received a washable canvas tote to make your stay more convenient. Many businesses are charging shoppers for plastic bags, this tote allows you to save money and it can be washed to prevent the spread of germs.

All owners and cleaners have been sent County Health Department and CDC guidelines for cleaning short term rentals.

Owners are being asked to make sure they have enough cleaning supplies in their homes for guests to use during their stays.

Cleaning companies may need extra time to clean properties. Guests may be advised prior to their stays that a check in time has changed or has been delayed. Our office will notify guests as promptly as possible of any changes. We are asking guests to please be patient this summer if there are delays because of extra cleaning. Guest safety is our number one priority.

A gentle reminder, this will not be the summer of early check ins or late check outs. It is extremely important guests check out at their designated time due to the extra cleaning measures taking place.

If you have decided to bring additional items this year such as pillows, blankets, and bedspreads, along with the customary towels and sheets, we encourage our guests to do so and to contact us so we may let the owners know. We are encouraging guests to be proactive in helping to ensure their own safety and comfort level.

Our office will be doing self-check ins and outs to ensure social distancing. For the safety of our employees and our guests, we are strongly discouraging any unnecessary

visits to our offices during this process. Guests can call our office with any questions 609-884-1800, email us at c21capemay@gmail.com or reach us by text at (856) 265-0576.

We will be sanitizing all keys between rentals in addition to having a dedicated second set of keys. Check in and our will take place in our outdoor kiosk to ensure guests remain 6ft. apart, bags will be clearly labeled with tenant names, please only touch your own bag. Visit www.cdc.gov for tips on best practices during this changing time.

Thank you in advance for all your help and patience as we transition into a new phase.

Sincerely,

Joseph T. Gilmarin
Owner/Broker
Century 21 Gilmarin and Company
www.c21rentaldepartment.com

Agent Name:

Agent Phone number:

At check in, please inspect the property to be certain it is to your standards. Please report any issue of cleanliness or disrepair IMMEDIATELY to your agent. Any unreported issues will be the tenant's responsibility.

Tenant Name:

Key # and quantity: